

WOMB[™] CHAIR Case Study



Profile

A soiled iconic Knoll WombTM Chair that is arguably also a piece of art.

Challenge

 Cleaning a handmade chair composed almost entirely of wool.

Solution

- > Detailed vacuuming of every square inch.
- > Careful and delicate hand spot cleaning.

Results

> A Womb[™] Chair that would make the craftsman who built it proud! Sometimes ... a chair isn't just a chair. It's a piece of art. Such is the case with the Knoll Womb Chair. Eero Saarinen, the award winning architect and designer, was consigned by Florence Knoll to design "a chair that was like a basket full of pillows - something she could really curl up in."

When Contemporary Office Interiors (COI), the exclusive MillerKnoll dealer in Canada, had a client who needed their Womb Chair cleaned, they referred their client, Todd Walsh, to Ryan Smith of ServiceMaster Clean of Edmonton – Commercial.

While the chair needed obvious cleaning, Todd was naturally concerned about the process that would be undertaken to complete the task on this luxury piece of handmade furniture, particularly given that it is almost entirely made of wool.

Todd's concerns were soon assuaged by Ryan and his Operations Manager, Mark Leviste, who assured Todd that detailed care would be taken to render his chair to as new a condition as possible. Then with meticulous attention, they proceeded to clean the chair by delicately vacuuming every inch followed by hand cleaning.



The result ...

> A Womb Chair that looks as good as the day it left the workshop floor!

"I had an excellent experience with this cleaning company and would highly recommend them to anyone looking for high-quality cleaning services. Their attention to detail and exceptional customer service truly sets them apart from other companies, and I will definitely be using their services again in the future.

Thank you for making my Knoll Womb chair look and feel like new again!"

Todd Walsh Owner

Cara Smith (cara.smith@smcleanedmonton.ca), ServiceMaster Clean of Edmonton. OR Ryan Smith (ryan.smith@smcleanedmonton.ca), ServiceMaster Clean of Edmonton